

## Mobility Impairments

Please inform the Box Office of any specific needs at the outset of ordering your tickets. In an effort to make your experience at MACC enjoyable, it would be helpful for us to be aware of your needs in advance. Given advance notice, special assistance can be arranged at any event.



To arrange for wheelchair or other special assistance, or to discuss any other specific needs – including information on the blue curb areas in the MACC parking lots – please contact the Box Office before the day of performance so that the event managers and usher staff can receive notification:

call: 808-242-7469 (Mon-Sat 10 am - 6 pm)

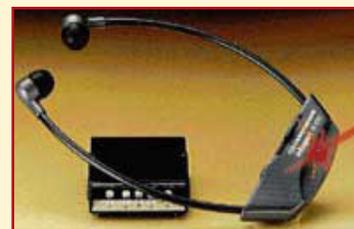
email: [boxoffice@mauiarts.org](mailto:boxoffice@mauiarts.org) • fax: 808-244-8850.

All theaters at MACC are wheelchair accessible. The wheelchair seating access for the Castle Theater is on the Orchestra level; there is a wheelchair-accessible elevator to other levels. Wheelchair seating for McCoy Studio Theater is on floor level, near the stage. Wheelchair accessible restrooms, both male & female, are available in Yokouchi Founders' Court, off the McCoy Courtyard, and on Castle Theater lobby level. Due to the nature of outdoors shows and the flexible environment & set-up, seating arrangements vary for Amphitheater events, on a show-by show basis. Please call or email regarding specifications for each outdoor event.

Service animals are welcome at The MACC; we accommodate trained licensed Seeing Eye and Disability Assistant companions such as dogs or other animals.

## Hearing & Visual Impairments

We try to accommodate everyone's special needs. Please let us know if you have thoughts on how our efforts can be made even better!



**Listening systems are available.** Audio devices are available for Castle Theater events for assisted hearing: the Castle Theater is equipped for people with hearing impairments with a Sennheiser infra-red system which allows each patron to control the sound level to their satisfaction. Head sets for this system are available at no cost to patrons (we do require some form of identification as collateral) and may be requested from the house manager or the ushers in the Castle lobby upon arrival at the theater.

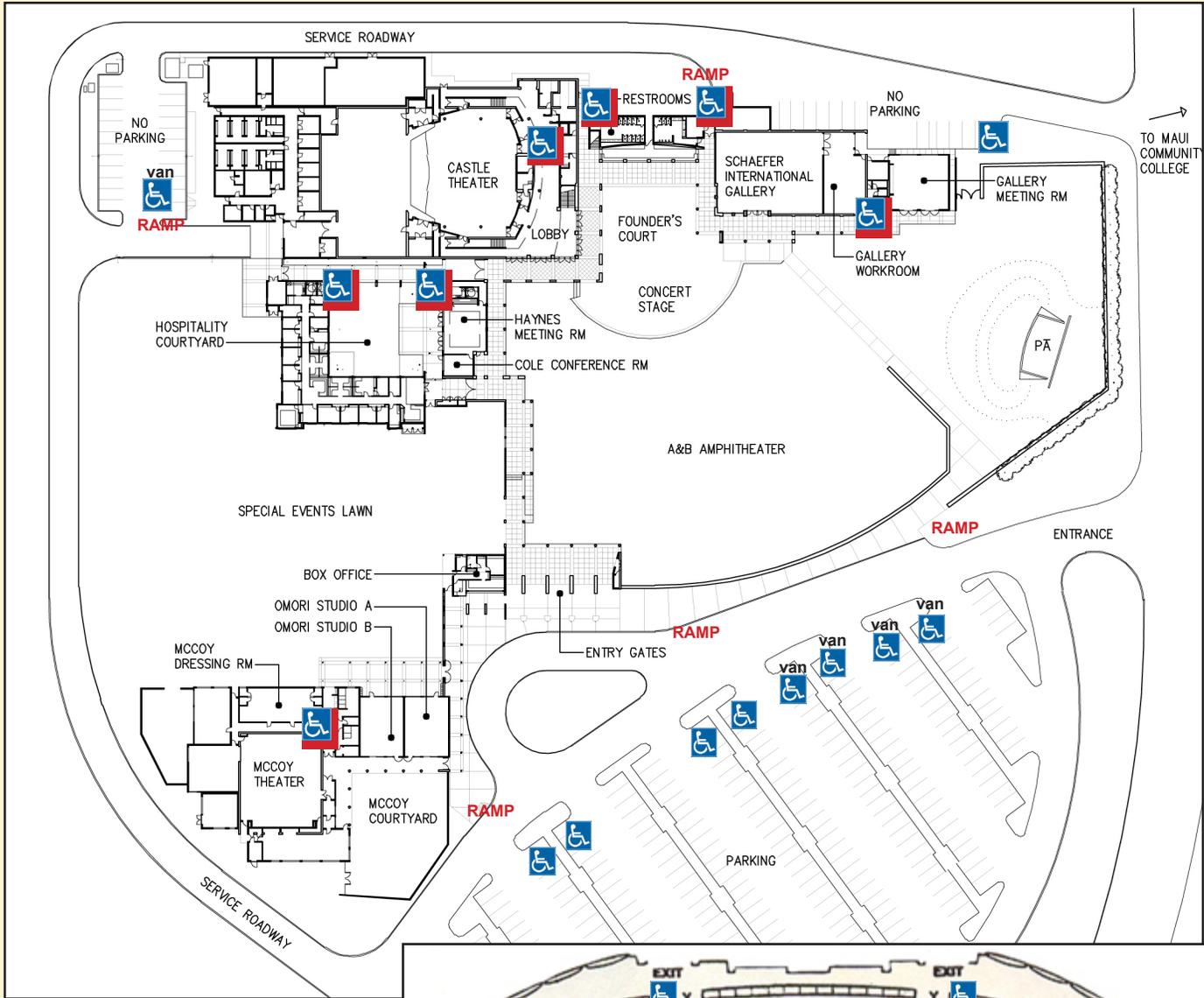
**Visual assistance is supported.** We accommodate trained licensed Seeing Eye dogs. Please ask the house manager or row ushers if you would like assistance to and from your seat.

**Flexible outdoor seating.** Special seating for our patrons with disabilities is reserved in the courtyard table area for pre-show festivities, and in other outdoor event areas whenever possible.



# Maui Arts & Cultural Center

One Cameron Way • Kahului, HI 96732 • 808-242-2787 • www.MauiArts.org



MACC Site Map  
Restrooms, Ramps & Parking Areas  
marked for accessibility:

PARKING:  & 

RESTROOM: 

Castle Theater  
Ground Floor - Orchestra Level  
accessible seat options  
marked with  (as available)

